Remote Deposit Capture Quick Start Guide

Getting Started

1) You will need your Company ID, User ID and temporary/starter password. Please contact your company’s Business Online Administration user for this information.

2) Log onto Business Online from the bank website: www.hillcrestbank.com. Select Business Online, enter Company ID and User ID and select Sign In. Note: First time access to Business Online requires completion of advance authentication steps.

3) Navigate to the Account Services tab and from the Commercial Capture Xpress menu, select CCX Remote Deposit Capture option.
4) Gather checks to be deposited. Remove all staples, sticky notes, paperclips, etc.
   a. Add checks together to determine the deposit total
   b. Endorse all checks

Capture Your Deposit
5) From the Home Page, choose Capture and select the account to which you want to make a deposit.
6) Enter a Batch Name (optional), the Expected Deposit Total Amount and the Expected Deposit Total Items from a calculator tape or utilize the tape option within the system.
7) Click Create Batch at bottom of screen. Insert the checks to be deposited into the scanner.
8) Click Start Batch Scan for multiple checks or Single Scan if only one check is in the batch. Once the scanning is completed, if you would like to add payor information or make changes, proceed to step 7, if not entering further information, proceed to step 8.
9) When the scanning is completed, you may want to edit your batch. Click on Search Batch, click on Select All, and then click Edit Selected. Click Submit after editing each item. When finished, click on Return to Search Results, and then click on Return to Open Batch. If batch is in balance, click Close Batch or Close and Approve Batch. Continue with step 12.
10) When complete, click Complete Batch along the bottom of the screen.
11) Once Complete Batch has been selected, the screen may display any check(s) that needs to be reviewed and corrected. Correct each item and click Submit.
12) If the batch is in balance, click Close Batch or Close and Approve Batch.
13) If the batch is out of balance, an out of balance message will be displayed. Select Return to Open Batch and choose the Search option to review checks in the batch for any needed edits. Make necessary changes and click on Close Batch.
14) A Closed Batch Status report will automatically generate and will be shown in a PDF report. This report should be printed or saved.

Approve Your Deposit (if Close and Approve Batch option is not selected)
15) Select Approval; Select the Approve option in the Actions column. This assumes that your organization does not require multi-level verification or authorization.
16) To check the status of the batch, select Batch Status. You may print the Image Report that is available for Approved batches.
Access Reports

17) Once all deposits are submitted and approved, click Reports, input date and select the Approved Batch Detail report.

18) Once the deposit has been processed by the bank, the Processed Deposit Summary report will become available within Reports.

Logout and Securely Store Your Checks

19) Click on the Logout link.

20) **The minimum required retention for all check items is 30 calendar days from the date of deposit.** Bind the checks with the Deposit Summary reflecting the deposit date and destroy 30 calendar days after that date. **Items should be kept in the ‘On-site Safe Keeping’ location.**

For User Setup or Software Trouble Shooting

Contact Treasury Management Client Services

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